

Please Read Fully Our Terms and Conditions

- 1 Whilst every care is taken of the dogs undergoing treatment and in the maintenance of the water & equipment, all dogs receive hydrotherapy treatment entirely at their owner's risk.
- 2 All treatment courses, including those to be part of an insurance claim, must be paid for in advance. Individual sessions must be paid for on the day of treatment.
- 3 Session fees will be charged in full if an appointment is broken or cancelled without 24 hours notice.
- 4 Dogs will not be treated without the prior authorization of their Veterinary Surgeon
- 5 Dogs with infectious or contagious conditions, such as Ear, Eye or Skin infections, gastric upset, kennel cough and so on will not be treated. Owners are advised to cancel all appointments with at least 24 hours notice, until the condition is clear. Normal cancellation conditions will apply.
- 6 Bitches in season will not be able to attend sessions until their season has finished.
- 7 Doggy-Paddle reserves the right to refuse treatment to any dog.
- 8 Owners are requested not to feed their dog for at least 3 hours before attending an appointment, and to ensure that the dog has emptied its bowels before arriving. A surcharge of \$40.00 will be made for dogs that defecate in the pool. (As we may have to close the pool in order to remove it). We also advise not to feed for approx. 1 hour after swimming.
- 9 When not undergoing treatment all dogs will be kept under control and must be on a lead at all times both in and out of the pool room. Dogs unable to walk without assistance are not required to be kept on a lead
- 10 We advise to bring your own, shower proof coats and if available trousers, to protect your clothing from becoming wet. Please bring your own towel for your dog on each occasion.

I have read and agree to abide by the above terms and conditions

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Date

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